

## Transcript

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Note: The words and expressions that appear in **bold text** within the transcript are discussed in more detail in the Detailed Explanations section that follows the transcript.

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Andrew: Hey everybody, my name is Andrew and you're listening to Culips. In today's episode I want to talk to you about a great new way to improve your professional English and it's by using a service called Spoken.

Now I wanna be upfront and honest and tell you that Spoken is one of our sponsors, and we're really thankful for their support. But at the same time I hope you guys would know that I wouldn't recommend a product to you that I didn't believe in. And Spoken is a service that I think will really be beneficial to a lot of English learners.

So, what is Spoken? Well, I recently talked to Joshua Evans the lead lesson designer at Spoken and He gave me the run down.

Joshua: We have all different kinds of lessons, most of which are geared towards professional English and the lessons are very interactive we have written content, we have audio visual content and all of it is provided with a native English speaking guide.

So you are dealing with an actual English speaking human being throughout the whole process. It's kind of like if you think about a tutoring session, often you would be sitting down with an English teacher maybe you have a textbook.

With Spoken instead of having a textbook, you have this interactive, multimedia language learning experience. Plus, the native speaker guiding you through it step by step, answering any questions you have and providing feedback along the way.

Andrew: Now maybe you wondering how Spoken works? Well, you receive the lessons and interact with your coach through a messaging app that's on your phone. For example, you could use Whatsapp or Telegram. I think this is pretty cool because you know you don't have download a separate app, you can just use what's already installed on your phone and if you're anything like me you never have any free space on your phone, so this is a perfect solution to that problem.

Now I was curious about what kinds of things you can learn through Spoken. So I asked Joshua and here's what he had to say.

**Joshua:** Some of the lessons follow what we call a story format so, they provide you vocabulary and example of dialogues based on a particular kind of interaction. Which could be for example a different kinds of meetings, giving presentations, presenting visual data, such as charts and graphs business negotiation and that sort of thing. We also have some classes that focus on writing for example, email English so that's one line of lessons we have.

We also have a lot of other lessons some of them we call Spoken snacks that focus just on a quick lesson about particular aspect of grammar or vocabulary or pronunciation, those things are general but I think they're important to help people with their business English. And we try to use examples that are relevant to business.

**Andrew:** Sounds pretty good right? But I wanted to know a little bit more. What do actual English learners think of Spoken? So I reached out to Taiwanese web developer, an online business consultant Yoren Chen. She's been studying with Spoken for the last 6 months and I asked her what she thought.

**Yoren:** Okay, so I really like it about you know like you can, you can study anytime, anywhere and there will be a real human being who gives you feedback yeah so, I like it a lot yeah.

**Andrew:** Sounds like Yoren certainly enjoys studying with Spoken, but what about the things that she's been studying? And how is Spoken improved her professional working life. Here's what she had to say about that.

**Yoren:** I really learned a lot about professional and business English, you know for developer like myself um because I have a client from uh United States or um Europe yeah who we communicate with English yeah, about business yeah so, from the lessons um Spoken help me about how to negotiate, how to deal with payment, how to prepare for presentation or meetings. Yeah, I think that's really cool and uh yeah help my business a lot, yeah.

**Andrew:** Now finally, and maybe most importantly, I ask Yoren if she would recommend Spoken to other English learners and she said she would. Let's take a listen to what she had to say.

**Yoren:** I would like to recommend it to um people who like to learn more about professional or business English, because it's the way that you know like they arrange those class materials um in a very perfect way for you to learn with your mobile phone. Yeah so, um so you know like um you don't have to

uh install another app for it, you just use your um favourite messenger um, messaging app yeah so, so it's really very convenient for anyone yeah.

Andrew: There you have it guys, if you're curious about how you can improve your English for professional and business situations, I recommend that you check out Spoken.

Now a great way to do this, and actually help support Culips at the same time is to sign up and give Spoken a try. Here's Joshua again with some instructions about how to do that.

Joshua: So your listeners can go to [culips.com/spoken](http://culips.com/spoken) and they'll see that they get to do two free lessons to try it out and see if it's something that will work for them, and they also get a 20% discount for the first month.

Andrew: That's right everyone, if you visit [culips.com/spoken](http://culips.com/spoken) you can try two Spoken lessons without paying anything. There are totally free, and if you decide that Spoken is right for you, you can get 20% discount off your first month using Spoken.

So again, visit [culips.com](http://culips.com) to get started and you know I wanna know how it goes. Send me an email to tell me know. My email address is [andrew@culips.com](mailto:andrew@culips.com) and I'm going to look forward to hearing from you.

That's all we've got for today, we'll be back soon with another Culips episode. We'll talk to you then, bye.

**Episode credits**

Today's guests: Joshua, Yoren

Hosts: Andrew Bates

Music: *Something Elated by Broke For Free*

Episode preparation/research: Andrew Bates

Audio editor: Andrew Bates

Business manager: Tsuyoshi Kaneshima

Project manager: Jessica Cox

Today's sponsor: Spoken